



Staff Development & Organizational Change (Human Resources)
10th Floor Harley Court
780-408-5950/fax 780-408-5959

TO: *Whom It May Concern*

FROM: *Shirley Leonard
Regional Manager*

SUBJECT: *Lynn Burnett-Murphy*

August, 2002

It is my pleasure to write this Letter of Reference for Lynn. I have worked with Lynn in a variety of capacities since 1998, and have admiration for her knowledge, skills, abilities and passion that she brings to her profession.

As a facilitator of adult education, Lynn has consistently demonstrated excellence in a variety of challenging leadership roles: Learning Program Coordinator, Process Facilitator, and Organizational Consultant. In each of these roles, Lynn has demonstrated her genuine 'human-ness' and competencies in reaching and impacting the people she is working with.

My history with Lynn includes collegial work in the department of Individual & Organizational Effectiveness at the University of Alberta (Edmonton), and currently in my position with Capital Health Authority (CHA). Lynn has worked with Capital Health managers and staff in the following capacities:

- *Key-note speaker for three days at CHA's 2001 Annual Administrative Support Conference (audience of 300 people per day for 3 days);*
- *Facilitated numerous team development sessions on behalf of Capital Health departments;*
- *Facilitated leadership assessment and enhancement as requested.*

Lynn brings humour, grace, genuine warmth, professionalism and passion to each of her engagements. I've appreciated her mentorship and guidance during the time I have known her, and worked with her.

Shirley Leonard
/snl

August 22, 2002

RE: Lynn Burnett-Murphy

To Whom It May Concern,

It has been my great pleasure to work with Lynn on a number of projects over the past five years. Lynn was involved in the planning and delivery of several major events of which I was the contributor plus we had the opportunity to share the platform together on one occasion.

I value Lynn's passion and energy in any work she undertakes and this spirit always comes through on the platform. Lynn displays high energy, passion and flamboyance in the delivery of her message. Her enthusiasm is engaging and she passes along her message with spice and humor.

A thoughtful and enterprising individual, Lynn is resourceful and most certainly a lifelong learner. Lynn has a good understanding of adult learning principles and brings a good integration between lecturing, exercises, and small group discussion. She always has a wide range of fun activities that support her message.

If you have any further questions about Lynn I would be glad to discuss them directly. I can be reached at 403-851-0070 or at www.davidirvine.com. I have great respect for Lynn I want to support her in her endeavors to build her speaking business.

Sincerely,

David Irvine

International Speaker and Author



3-23 Business Building, Edmonton, Alberta T6G 2R6

August 14, 2002

To Whom it May Concern:

RE: Lynn Burnett-Murphy

I have had the pleasure of knowing Lynn for a number of years both professionally and personally.

On a personal level, Lynn exhibits all the qualities that one would wish for in a friend; she is loyal, respects confidentiality, gives great advice when asked, is trustworthy and full of fun. Her uplifting personality is contagious and she helps to dispel the cloudy days we all experience. I could not ask for a better friend.

On a professional level, I have had Lynn conduct a number of workshops for the Support Staff in the School of Business. The workshops have been so well received that the staff ask for Lynn to return and provide additional sessions. I admire her ability to clearly convey information in an interesting and fun manner while involving all the participants. She clearly uses her voice to emphasis her point in both a serious or not-so-serious manner. Her persona in front of any group is amazing, and she is in complete control at all times. She makes the delivery of material seem effortless, enjoyable, and informative. Lynn clearly is well informed about her topic and makes uses various techniques to deliver the material to the group keeping their attention and enhancing their learning experience. She is always well prepared for her sessions and gives 100% to the participants. Everyone comes away from her workshop having learned about themselves and have found ways to better cope with the demand of a stress-filled life, both at work or in their personal life. Lynn is clearly a gifted speaker and presenter.

I am always happy to give further information and can be reached at 780-492-7968 at work, 780-419-6329 at home or by e-mail, fay.alexander@ualberta.ca.

Sincerely,

Fay Alexander

*Fay Alexander BA, CHRP
General Manager*